

N: The Art of Behavioral Interviewing

Learn more about interviewing in this virtual session!

This course prepares leaders to conduct a successful interview and make good hiring decisions which are critical to providing the remarkable patient experience.

The following questions will be explored...

- Do you interview prospective applicants in your job role?
- Do you want to learn more about conducting a behaviorally-based interview?
- Do you want to know more about hiring tools and resources?

If your answer was “yes” to any of the above, then the training highlighted in this invite will be helpful to you!

Who should attend?

Team members and leaders who conduct interviews

Class date and time

Tuesday, January 5, 8:30 a.m. to 12:30 p.m.

Register through I-Learn by browsing for: CELC0003 The Art of Behavioral Interviewing. Class participants will join through an external link.



Objectives

After successfully completing this course, you will be able to:

- Create a positive experience for the candidate by building rapport and managing the interview.
- Ask behavioral questions that uncover job-related skills and actions and minimize bias during the interview.
- Gather specific examples of a candidate's past behavior to predict future workplace behavior.
- Determine the candidate's motivation for the job and organization.

ANCC credit

3 contact hours

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