

# N Delivering Effective Feedback class

## An invitation for feedback training!

Delivering **effective feedback** to others is essential for enhancing our ability to provide a **remarkable patient experience**.

Consider the following for attending this training:

- Do you ever avoid giving feedback to someone because you fear their reaction?
- Are you unsure of how to give feedback to team members?
- Do you want your team members, your department, and the organization to excel?

**If you answered “yes” to the questions above, then this class is recommended for you!**

## Who should attend?

All Novant Health team members are welcome. Attendees are required to follow the **Novant Health professional image policy** for class admittance.

## Class location, date, and time

**Thursday, November 2, 8:30 a.m. to 12:30 p.m.**

Midtown Medical Plaza  
Magnolia classroom  
1918 Randolph Road  
Charlotte, NC 28204



## Objectives

After successful completion, you will be able to:

- Demonstrate ability to provide constructive feedback to individuals and groups
- Demonstrate ability to receive individual feedback in a useful manner
- Describe ways to handle defensive actions more effectively

**Register through I-Learn by browsing for: z1248 Delivering Effective Feedback. After registering, you will receive a confirmation email for the event with details.**