

N Novant Health Survey Tools

Invitation for leadership training!

Novant Health collects data about its patients through a unique survey program. This instructor-led class explains how the data we gain from that program can help you make decisions. The data will improve the care you provide. And, the survey process will help Novant Health meet its strategic goals.

Consider the following for attending this session:

- Do you want to learn about Novant Health's patients?
- Do you want to know how Novant Health measures its progress toward achieving its strategic goals?
- Do you want to use survey data to make business decisions, improve patient care, or help Novant Health meet its strategic goals?

Who should attend?

This course is designed for all Novant Health leaders.

Class location, date and times (please select one of the available time slots):

Location:

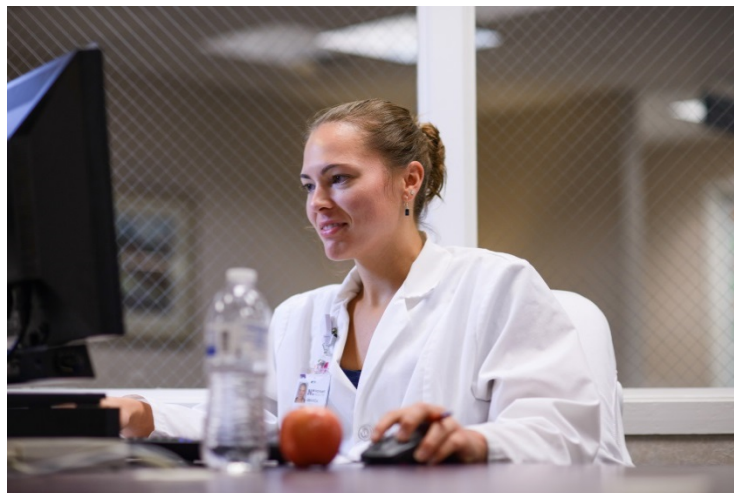
Novant Health Matthews Medical Center
Sierra Computer Lab
1500 Matthews Township Parkway
Matthews, NC 28105

Date:

Tuesday, August 28

Times (select one of the following sessions to attend):

- 9 to 11 a.m.
- or
- 1 to 3 p.m.



Objectives

After successful completion of this class, you will be able to:

- Describe how to use survey data to make business decisions, improve patient care and help Novant Health meet its strategic goals
- Explain survey data to team members and physicians for improved patient care
- Recall how to set up customized reports to generate data patient perceptions

Register in I-Learn by browsing for: z1332 Novant Health Survey Tools. After registering, you will receive a confirmation email from I-Learn with further details.