

You are invited to attend a Non Violent Crisis Refresher class

Why it is important

This course reinforces the nonviolent crisis intervention techniques demonstrated in the initial course as follows:

- Review recognition of warning signs that allow for early intervention
- Demonstrate verbal and nonverbal techniques to avoid a violent confrontation
- Review personal safety techniques that can minimize injury if physically assaulted

Who should attend?

This class is designed mainly for clinicians, but **all** team members are welcome to attend.

Prerequisite

Participants must have previously completed the “**Non Violent Crisis Initial**” (course code 1610)

Class dates, times, and locations

Thursday, June 8, 8:30 a.m. to 12:30 p.m.

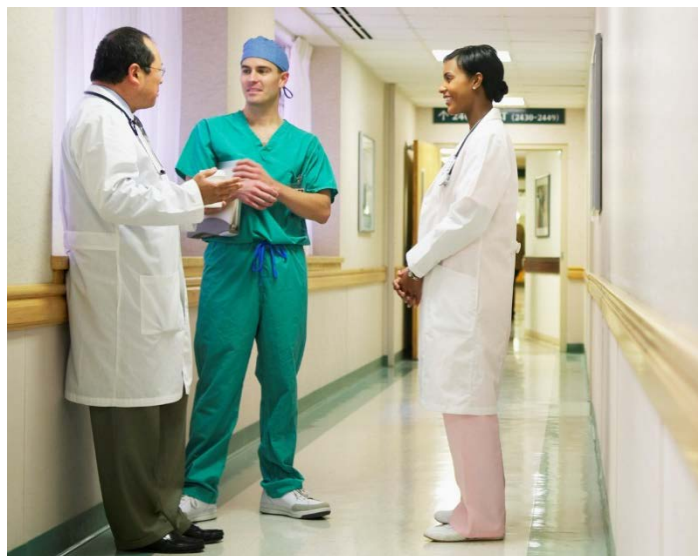
Kilpatrick building
Sapphire classroom
4020 Kilpatrick Street
Winston-Salem, NC 27104

Friday, June 9, 8:30 a.m. to 12:30 p.m.

Novant Health Thomasville Medical Center
Education/computer room
207 Old Lexington Road
Thomasville, NC 27360

Friday, June 9, 8:30 a.m. to 1 p.m.

Novant Health Brunswick Medical Center
Education room 2
240 Hospital Drive NE
Bolivia, NC 28422



Objectives

The information shared in this course will help you to:

- Identify useful nonverbal techniques for controlling disruptive behavior
- Identify verbal techniques used to de-escalate verbal acting out
- Demonstrate physical principles of personal safety techniques to avoid client and team member injury if behavior escalates to a physical level
- Provide the best care and welfare for individuals in your facility
- Develop team intervention strategies

Registration

Register through I-Learn by browsing for: **1612 Non Violent Crisis Refresher**. After registering, you will receive a confirmation email for the event with details.