

You are invited to attend a Non Violent Crisis Refresher class

Why it is important

This course reinforces the nonviolent crisis intervention techniques demonstrated in the initial course as follows:

- Review recognition of warning signs that allow for early intervention
- Demonstrate verbal and nonverbal techniques to avoid a violent confrontation
- Review personal safety techniques that can minimize injury if physically assaulted

Who should attend?

This class is designed mainly for clinicians, but **all** team members are welcome to attend.

Prerequisite

Participants must have previously completed the “**Non Violent Crisis Initial**” (course code 1610)

Class dates, times, and locations

Monday, May 1, 8:30 a.m. to 1 p.m.

Novant Health Presbyterian Medical Center
Multipurpose room
200 Hawthorne Lane
Charlotte, NC 28204

Wednesday, May 3, 8 a.m. to 12:30 p.m.

Novant Health UVA Health System
Prince William Medical Center
Medical Office Building 1
4th floor conference rooms A and B
8650 Sudley Road
Manassas, VA 20110

Thursday, May 4, 8:30 a.m. to 1 p.m.

Novant Health Rowan Medical Center
Tower A, 4th floor, large classroom
612 Mocksville Avenue
Salisbury, NC 28144



Objectives

The information shared in this course will help you to:

- Identify useful nonverbal techniques for controlling disruptive behavior
- Identify verbal techniques used to de-escalate verbal acting out
- Demonstrate physical principles of personal safety techniques to avoid client and team member injury if behavior escalates to a physical level
- Provide the best care and welfare for individuals in your facility
- Develop team intervention strategies

Registration

Register through I-Learn by browsing for: **1612 Non Violent Crisis Refresher**. After registering, you will receive a confirmation email for the event with details.