

N Delivering Effective Feedback class

An invitation for feedback training!

Delivering **effective feedback** to others is essential for enhancing our ability to provide a **remarkable patient experience**.

Consider the following for attending this training:

- Do you ever avoid giving feedback to someone because you fear their reaction?
- Are you unsure of how to give feedback to team members?
- Do you want your team members, your department, and the organization to excel?

If you answered “yes” to the questions above, then this class is recommended for you!

Who should attend?

All Novant Health team members are welcome. Attendees are required to follow the **Novant Health professional image policy** for class admittance.

Class location, date, and time

Tuesday, May 2, 8:30 a.m. to 12:30 p.m.

Midtown Medical Plaza
Magnolia classroom
1918 Randolph Road
Charlotte, NC 28204



Objectives

After successful completion, you will be able to:

- Demonstrate ability to provide constructive feedback to individuals and groups
- Demonstrate ability to receive individual feedback in a useful manner
- Describe ways to handle defensive actions more effectively

Register through I-Learn by browsing for: z1248 Delivering Effective Feedback. After registering, you will receive a confirmation email for the event with details.