

# N: Safety coach

## Safety coach class invitation!

**Patient safety** is an important part of enhancing our ability to **make healthcare remarkable** for our patients. The safety coach class supports by leading participants through a review of Novant Health's safety behaviors and demonstrating how to effectively coach other team members toward compliance.

Consider the following questions for selecting team members to attend safety coach training:

- Could they be an active patient safety advocate?
- Would they be an effective peer coach?
- Could they be a positive change agent?

### Who should attend?

Leaders will select team members to attend.

### Class date, time and location

**Wednesday, April 18, 9 a.m. to 11 a.m.**

Midtown Medical Plaza  
Cypress Classroom  
1918 Randolph Road  
Charlotte, NC 28204

Register a team member in I-Learn by browsing for: **z1080 Safety Coach** and assign the course to the designated team member(s). A confirmation email will be sent to the team member(s) with further details.



### Objectives

The information shared in this course will help participants to:

- Discuss Novant Health's five safety behaviors, error prevention tools, and the impact on culture transformation
- Demonstrate safety behaviors which prevent patient harm

### ANCC credit

2.0 contact hours

*Novant Health Nursing Professional Development is an approved provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.*