

N Performance Improvement-Day 1

You are invited to a leadership class!

This instructor-led session provides proven tools and methods to leaders to help them lead performance improvement and change efforts.

Consider the following for attending this training:

- Are you involved with a performance improvement effort?
- Do you need to know if a change is actually an improvement?
- Do you know how to lead and facilitate a team through a change effort?

If you answered “yes” to any of the questions above, then this training is for you!

Who should attend?

This class is designed for Novant Health leaders.

Class dates, times and location

Wednesday, February 14, 8:30 a.m. to 5 p.m.

OR

Thursday, February 15, 8:30 a.m. to 5 p.m.

Novant Health Brunswick Medical Center
Education Room 1
240 Hospital Drive NE
Boliva, NC 28422



Objectives

The information shared in this course will help you to:

- Recognize Novant Health's approach to performance improvement.
- Understand the philosophy of performance improvement.
- Incorporate tools to base decision on knowledge, confirm with data.
- Apply process analysis and systems tools for understanding and improving processes.
- Recognize fundamental improvement tools used to work through the 3 Question PDSA model.

Register through I-Learn by browsing for: z2469 Performance Improvement-Day 1. After registering, you will receive a confirmation email for the event with further details.