

Patient Safety Publications and I-Connect Links

Publications/Corporate Communications:

Within Our Walls: “It happened within our walls” is a monthly series featuring a real case that happened at a Novant Health, illustrating how the Novant Health Safety Behaviors prevent missteps from reaching our patients. We believe that publishing real cases can lead to robust discussion and learning in all areas of the organization.

Safety Notes: The FDNH Safety Notes are also a monthly series featuring a key safety topic, outlining key information to know, stressing important procedures and processes, tips and tricks, and links to related resources. Examples include oxygen management, falls prevention, hospital acquired pressure ulcers, glycemic management, eRL reporting, and more.

Additional Resources:

First, Do No Harm I-Connect Page

NHMG:

NHMG Patient Safety I-Connect Page

NHMG Patient Safety Coach Page

Safety Stories: NHMG safety stories can be found published in NHMG News each week. NHMG News publications are archived here:

Patient Safety Coach Program: Each Novant Health hospital, medical group clinic, and ambulatory surgical center has a patient safety coach program. Coaches observe peers to provide real-time feedback/encouragement about practice with NH's safety behaviors to prevent events of harm. They reinforce desired behaviors, encourage self-reflection & evaluation of current work habits, gather success stories, share lessons learned, provide ongoing education, act as an “angel on the shoulder,” lead open communication regarding safety issues, and support a culture of safety. **Click here** for more information