

# Virtual care from virtually anywhere



## Get the care you need now, right at home.

We offer three convenient ways to connect with a care provider when you need us — e-visits, on-demand video visits and scheduled video visits.

## Which virtual care option is right for me?

### ▶ E-visits

Describe your symptoms and medical history on our comprehensive questionnaire for a provider evaluation.

<b>What do I need?</b>	A smartphone, tablet or computer, and a MyChart account.
<b>How much does it cost?</b>	Check with your insurance carrier as virtual visit coverage varies by plan and benefit structure.
<b>How long does it take?</b>	A clinician should respond within one business day.
<b>Can I get a prescription?</b>	Yes.

### ▶ Video visits

Get help for a minor illness from home by talking with your doctor or another Novant Health clinician.

<b>What do I need?</b>	A smartphone, tablet or computer, and a MyChart account.
<b>How much does it cost?</b>	Check with your insurance carrier as virtual visit coverage varies on your plan and benefit structure.
<b>How long does it take?</b>	15 to 20 minutes per appointment.
<b>Can I get a prescription?</b>	Yes.

#### On-demand video visit

<b>Who will I see?</b>	A Novant Health clinician.
<b>When will my visit be?</b>	Visits available 24/7. Wait times vary, but generally you will be seen within 15 to 30 minutes.

#### Scheduled video visit

<b>Who will I see?</b>	Your doctor, depending on availability.
<b>When will my visit be?</b>	At the future time you choose.



Visit [NovantHealth.org/VirtualCare](https://NovantHealth.org/VirtualCare) or scan the QR code to explore your care options.

