

# Find the right place for the care you need.



Novant Health has you covered for prevention, illness and injury.

## Primary care

### Need a primary care doctor?

Novant Health primary care physicians treat patients of all ages. From annual physicals to vaccinations to care for chronic conditions, they're your first stop for making sure you're on track for a healthy, active life — and to coordinate any specialty care you may need. And with same-day sick visits and 24-hour-a-day on-demand video visits, you can always see a physician fast when you need one most.

### What do primary care clinics provide?

- Annual checkups, disease prevention, vaccinations
- Care for acute illnesses, such as colds, coughs, rashes, infections and minor aches and pains
- Chronic condition management
- Counseling
- Medication management
- Patient education

### What is the cost and wait time?

- Normally requires an appointment.
- Same-day appointments may be available.
- Cost varies based on your health plan but, in most cases, primary care is less expensive than urgent, express or emergency room care.

**Find a primary care doctor.**  
[NovantHealth.org/FindPrimaryCare](https://NovantHealth.org/FindPrimaryCare)



## Occupational medicine

### Need exams or treatment for a work-related injury?

Get the occupational healthcare you need so you can start that new position or return to the job. When you visit a Novant Health Occupational Medicine clinic, you can get care from a team who will work to make your experience comfortable and easy.

Whether you need a physical exam, treatment for work-related injuries or vaccinations for a new position, our expert team is ready to serve you. Our clinicians are board-certified in family medicine, emergency medicine or another specialty/area of focus.

**Find an occupational medicine location.**  
[NovantHealth.org/FindOccupationalMedicine](https://NovantHealth.org/FindOccupationalMedicine)



## Urgent care

### Need urgent care?

Urgent care provides care for an urgent injury and illness. We offer convenient walk-in care during extended weekday and weekend hours, as well as lab and X-ray services. We have different options to meet your needs: Novant Health GoHealth Urgent Care clinics, Novant Health extended care clinics and Novant Health Express at Walgreens. Hours vary by location. Age limits may apply at some locations.

### What do urgent care clinics treat?

- Acute illnesses such as colds, coughs, flu, infections, minor aches and pains, and rashes
- Allergies and asthma
- Cold, cough and flu symptoms
- Ear and sinus infections
- Flu shot
- Fractures
- Injury
- Lacerations
- Minor back or shoulder pain
- Pinkeye
- Removal of foreign bodies
- Respiratory infections
- Sore and strep throat
- Sports and camp physicals

- Sprains and strains
- STD treatment and testing
- Urinary tract infections

### What is the cost and wait time?

- Extended weekday and weekend hours.
- Walk-in patients are welcome. Visit **NovantHealth.org/WalkInCare** to find the walk-in options near you.
- Scheduled appointments may be available.
- Waiting periods for walk-ins may be longer because patients with more urgent needs are treated first.
- Urgent care is a lower-cost alternative to the emergency room.

**View locations.**

**NovantHealth.org/FindWalkInAndUrgentCare**



## Emergency care

### Have an emergency?

When you need immediate care for sudden injuries and illnesses, Novant Health has 24-hour emergency services throughout the Charlotte region, the Triad, southeast North Carolina, and the Hilton Head and Charleston areas. Our emergency rooms serve all ages — from pediatric to adult patients — at convenient locations near you.

Novant Health's board-certified emergency physicians provide full-service emergency care for a full range of injuries and illnesses, including award-winning care for heart attack, stroke and trauma.

Novant Health emergency care is always open — 24 hours a day, seven days a week — with access to complete, immediate care for adults and children any time of the day or night.

### What do ERs provide care for?

- Chest pain
- Numbness or other symptoms of a heart attack or stroke
- Serious or multiple traumatic injuries
- Shortness of breath

### What is the cost and wait time?

- Open 24/7 but waiting periods may be longer because patients with life-threatening emergencies will be treated first.
- Emergency room care costs much more than care in a primary care clinic or urgent care center.

**Find a location near you.**

**NovantHealth.org/FindEmergencyCare**



Not sure where to go for care? Find the right care in minutes at **NovantHealth.org/CheckSymptoms**