

## 2018 Upgrade

### ED Provider Overview

This reference guide provides an overview of the upgrade changes that will occur with the 2018 Upgrade for ED Providers.

[ED Phone List](#)

[Dashboard Updates](#)

[In Basket](#)

[ED Track Board](#)

[Visual Changes](#)

[ED Wait Times](#)

[Side by Side Track Board](#)

[SOGI](#)

### ED PHONE LIST

The ED Map is changing to the **ED Phone List** on the toolbar.

| Unit/Dept.          | Phone Number | Unit/Dept.                | Phone Number | Unit/Dept.         | Phone Number              |
|---------------------|--------------|---------------------------|--------------|--------------------|---------------------------|
| C.S.O Staffing      | 704-384-3167 | ED Pharmacist             | 704-384-8833 | Cath Lab           | 704-384-3889              |
| House Supervisor    | 704-572-0574 | CSA Nurse Station         | 704-384-5180 | Cath lab lead tech | 704-533-0754              |
| Code ST/EM          | 704-384-2880 | CSB Nurse Station         | 704-384-5181 | Bio Med            | 704-384-4870              |
| Stroke Pager        | 704-356-0631 | CSC Nurse Station         | 704-384-1480 | Blood Bank         | 704-384-5112              |
| Trauma Pager        | 704-356-8765 | CSD Nurse Station         | 704-384-4130 | Chaplain           | 704-384-4168              |
| Adult Intensivist   | 704-356-7495 | Peds ED                   | 704-316-5437 | Corporate Ed       | 704-384-4148              |
| Peds Intensivist    | 704-356-0477 | ED Flow Coordinator       | 704-384-5138 | CT Main            | 704-384-4909              |
| Rapid Response      | 704-356-7200 | ED Triage                 | 704-384-3716 | Echo               | 704-384-4912              |
| Trauma Care Surgery | 704-614-7391 | ED Triage                 | 704-384-4160 | EKG                | 704-384-4860/704-356-7594 |
| Acute Care Surgery  | 704-614-4829 | ED Bobcat room            | 704-384-5275 | Eye Center         | 704-384-4285              |
| MCC Dial Phone      | 704-585-3320 | ED Break room             | 704-384-5010 | Hospice            | 704-384-4292              |
| MCC RN              | 704-356-8709 | ED CT                     | 704-384-8909 | Inpatient PACU     | 704-384-4158              |
|                     |              | ED EKG                    | 704-356-1433 | ICN                | 704-384-4944              |
|                     |              | ED EKG                    | 704-356-1433 | ICU                | 704-384-4121              |
|                     |              | PI Family Rep             | 704-384-5101 | NSICU              | 704-384-4911              |
|                     |              | PI Placement              | 704-384-5011 | Output PACU        | 704-384-4047              |
|                     |              | ED Radiology              | 704-384-2953 | PCU                | 704-384-4024              |
|                     |              | Radiology Read Rm         | 704-384-3846 | OR                 | 704-384-4820              |
|                     |              | ED Registration           | 704-384-4052 | Other Hospitals    |                           |
|                     |              | ED Registration CSA       | 704-384-9701 | Hunterville ED     | 704-386-4050              |
|                     |              | ED Registration Peds      | 704-316-5397 | Maternal Mgmt      | 704-384-3045              |
|                     |              | ED Registration Pivot     | 704-384-4052 | Medical Records    | 704-384-1150              |
|                     |              | ED SAME Room              | 704-384-5993 | Medical Staffing   | 704-384-4106              |
|                     |              | ED Social Work            | 704-356-8970 | MRI                | 704-384-4014              |
|                     |              | PACS                      | 704-384-5575 | Nuc Med            | 704-384-4059              |
|                     |              | Doctor Connect            | 888-559-2120 | Pharmacy           | 704-384-4049              |
|                     |              | MEMA office               | 704-384-4134 | Plant Engineering  | 704-316-6000/704-356-8788 |
|                     |              | MEMA Billing              | 704-377-2424 | Poison Control     | 704-355-4000              |
|                     |              | ED Med Rec Tech           | 704-384-3373 | PSS                | 704-384-4028              |
|                     |              | ED Administration Numbers |              | PI Relations       | 704-384-9590              |
|                     |              | Shannon Lassler           | 704-384-5007 | Radiology Main     | 704-384-4056              |
|                     |              | Joyce Davis               | 704-384-5266 | Retail Pharmacy    | 704-384-9067              |
|                     |              | Materials Coordinator     | 704-384-3658 | Same Day Admit     | 704-384-4067              |
|                     |              | Scott Fagerberg           | 704-384-3897 | Sterile Processing | 704-384-3340              |
|                     |              | Alye Houser               | 704-384-1579 | Supply             | 704-384-3045              |
|                     |              | Stacey Godwin             | 704-384-5430 | Transport/SESV     | 704-384-7378              |
|                     |              | Julian Carranza           | 704-384-5469 | US                 | 704-384-8915/704-356-7327 |
|                     |              | Jamie Bost                | 704-384-1585 | Public Safety      | 704-384-4110              |
|                     |              | Forensic Team             | 704-384-3536 | Dietary            | 704-384-4015              |
|                     |              | Desirae Brown-Dixon       | 704-384-3858 | Dietary Supervisor | 704-384-3405              |
|                     |              | Emily Belloni             | 704-384-5170 | Dietary Supervisor | 704-384-8897              |

### ED TRACKBOARD

#### 1. Throughput and Turnaround times on Track Board

Providers can see different throughput and turnaround times on their “My Patients” track board views.

Arrival to Roomed  
Everything checks out!

My Patients Metrics  
Arrival to Roomed ✓ Admit Dispo to Admit 1 Discharge Dispo to Discharge ✓ Radiology 1 Labs 9

Radiology  
CT Abdomen Pelvis W/ Contrast (S)  
Lyrika Abest... TRN ED POOL... 3 h 17 min

My Patients Metrics  
Arrival to Roomed ✓ Admit Dispo to Admit 1 Discharge Dispo to Discharge ✓ Radiology 1 Labs 9

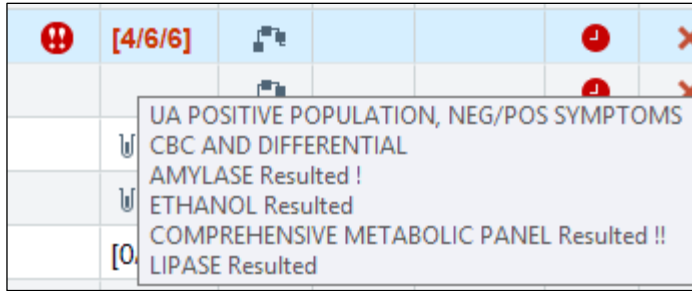
## 2. Lab & Radiology Status Columns

Lab Status column will now indicate when partial panel orders are results. Lab/Radiology column tooltip shows critical and abnormal results differently.

Lab Status TT A Att APP  
[1\*/2/3] 143:52 APE  
CBC AND DIFFERENTIAL \*Partial result  
URINE CULTURE  
POCT GLUCOSE Resulted! B

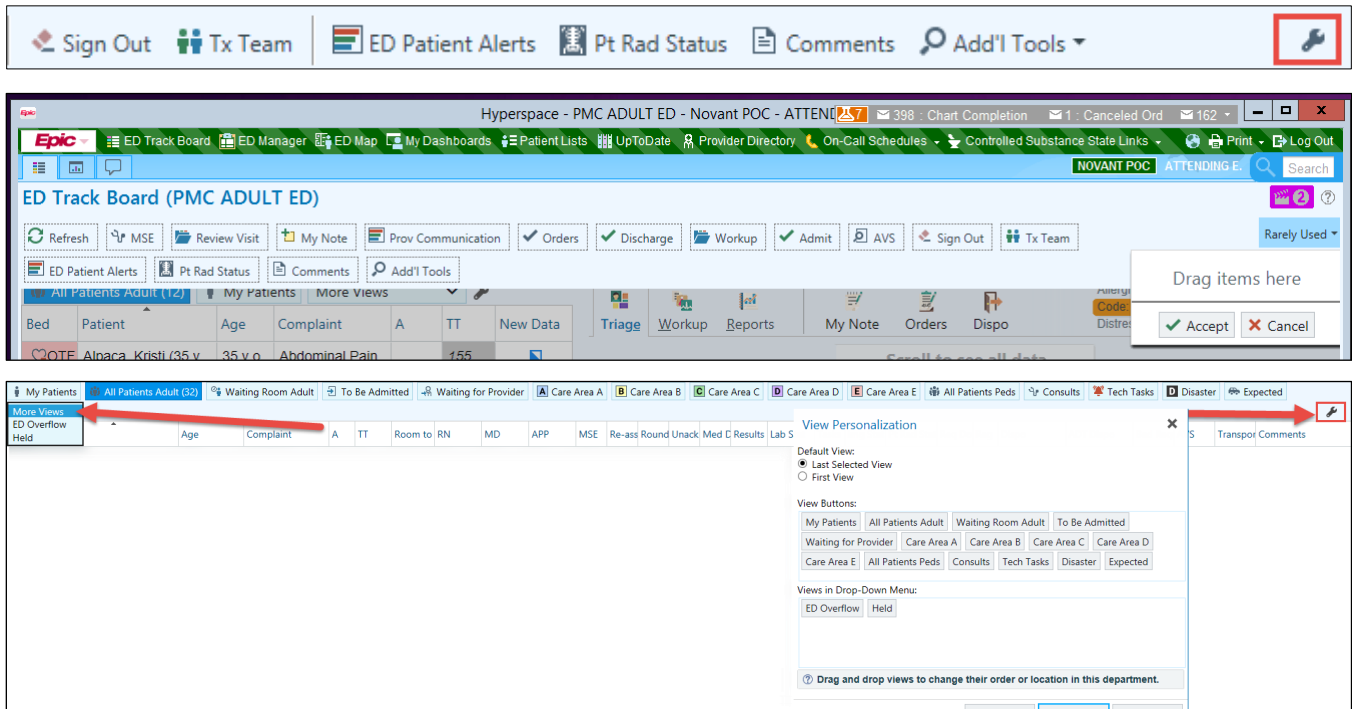
### Critical Result[s]

When there is at least one critical result the entire section will turn red and the double exclamation marks next to the results indicates where the test is critical on the track board.



### 3. ED Track board gets personal customization

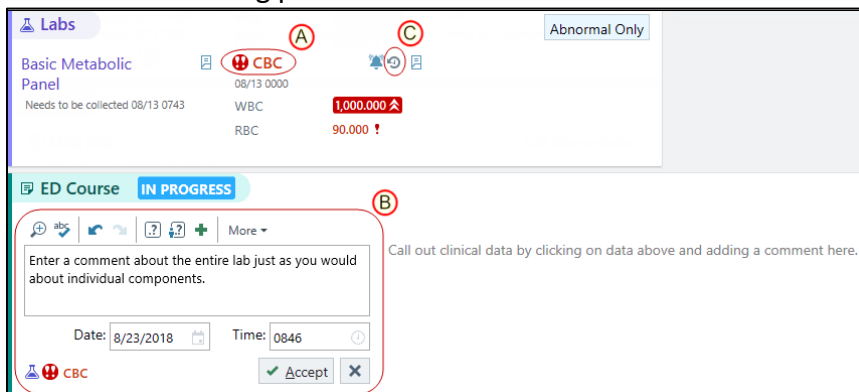
Users can now personalize and prioritize their ED track boards. Hide unwanted or infrequently used track board views.



## SIDE BY SIDE TRACK BOARD

### 4. ED Course

- Comment on the big picture with whole lab tests.



- Using Limerick on your Apple Watch, you can now add **ED Course** comments for a patient with dictations or quick text buttons.



- To quickly view relevant prior imaging results, click the links that appear next to those imaging procedures in the Workup activity's Imaging section.

| Relevant Priors                    |            |              |                        |
|------------------------------------|------------|--------------|------------------------|
| Procedure                          | Date       | Study Status | Image Hyperlink        |
| <a href="#">CHEST XRAY, 2 VIEW</a> | 01/05/2017 | Final        | <a href="#">Images</a> |
| <a href="#">CHEST XRAY, 2 VIEW</a> | 01/17/2017 | Final        | <a href="#">Images</a> |

## DASHBOARD UPDATES

### 1. Re-organization for Real Time Dashboard and new Turnaround Times dashboard.

| Staff                     | 3 | 1 | 1 | 0 | 0 | 0 |
|---------------------------|---|---|---|---|---|---|
| Michael S Wlodarski, PA-C | 3 | 1 | 1 | 0 | 0 | 0 |
| Tonja R Shell, FNP        | 2 | 0 | 0 | 0 | 0 | 0 |
| Olivia C Blue, PA         | 0 | 0 | 0 | 0 | 0 | 0 |
| Pamela H Vetsch, NP       | 0 | 0 | 0 | 0 | 0 | 0 |
| Lauren Parker, PA         | 2 | 0 | 0 | 0 | 0 | 0 |
| Kelly C Key, NP           | 5 | 1 | 1 | 0 | 0 | 1 |

#### ED Radiology Turnaround Times - Medians

Lookback Window (hours):

Radiology orders between 11/13/2018 04:34 and 11/13/2018 08:34

|                                    | All Outstanding | On Time Sign to Begin | Sign to Begin | On Time Begin to End | Begin to End | On Time End to Interpret | End to Interpret | On Time Sign to Interpret | Sign to Interpret |
|------------------------------------|-----------------|-----------------------|---------------|----------------------|--------------|--------------------------|------------------|---------------------------|-------------------|
| Computed Tomography                | 2               |                       | 41m           |                      | 5m           |                          | 13m              |                           | 58m               |
| Magnetic Resonance                 | 1               |                       | 19m           |                      | 36m          |                          | 5m               |                           | 62m               |
| Positron Emission Tomography (PET) | 1               |                       |               |                      |              |                          |                  |                           |                   |
| Ultrasound                         | 5               |                       | 78m           |                      | 29m          |                          | 16m              |                           | 659m              |
| Computed Radiography               | 2               |                       | 39m           |                      | 14m          |                          | 6m               |                           | 58m               |
| X-Ray Angiography                  | 1               |                       |               |                      |              |                          |                  |                           |                   |
| Other                              | 1               |                       |               |                      |              |                          |                  |                           |                   |
| EEG                                | 0               |                       | 261m          |                      |              |                          |                  |                           | 2296m             |

#### Lab Turnaround Time - Last 6 Hours - Medians

Lab orders between 11/13/2018 02:34 and 11/13/2018 08:34

|                               | All Outstanding | All Expected | On Time Sign to Collect | Sign to Collect | On Time Collect to Receive | Collect to Receive | On Time Receive to Result | Receive to Result | On Time Sign to Result | Sign to Result |
|-------------------------------|-----------------|--------------|-------------------------|-----------------|----------------------------|--------------------|---------------------------|-------------------|------------------------|----------------|
| BASIC METABOLIC PANEL         | 6               | 6            |                         | 55m             |                            | 6m                 | 100%                      | 30m               |                        | 91m            |
| COMPREHENSIVE METABOLIC PANEL | 2               | 2            |                         | 9m              |                            | 7m                 | 100%                      | 29m               |                        | 48m            |
| LIPID PANEL                   | 0               | 0            |                         | 9m              |                            | 4m                 | 100%                      | 33m               |                        | 47m            |

### Outstanding Orders

Show Order Subgroups:

|           | Outstanding | Due Soon | Overdue |
|-----------|-------------|----------|---------|
| Radiology | 5           | 0        | 5       |
| Lab       | 8           | 0        | 0       |
| Consult   | 2           | 0        | 0       |

### New Turnaround Times Dashboard

Return to ED Control Center

### Current Orders

**ED Current Radiology Order Details**

| Order                | Patient                    | Bed                 | Ordered    | Total Time | Sign to Begin | Begin to End | End to Interpret |
|----------------------|----------------------------|---------------------|------------|------------|---------------|--------------|------------------|
| X RAY ANKLE          | West, Tess                 | HPE TRAUMA 1        | 3/8 11:39  | 146m       | 94m           | 52m          |                  |
| CT SCAN HEAD COMBO   | Walters-Rosen, Anna Gloria | None                | 3/14 13:32 | 53m        | 53m           |              |                  |
| X-RAY CHEST 2 VW     | Roy, Taylor                | HPE CRITICAL CARE 2 | 3/23 13:42 | 52m        | 28m           | 30m          |                  |
| CT CHEST WO CONTRAST | Walters, Sam               | HPE TRAUMA 2        | 3/23 13:58 | 6m         | 6m            |              |                  |

Times are rounded down to the nearest whole minute. As a result of this rounding, the sum of the individual steps may not equal the total time.

**ED Current Lab Order Details**

Lab Thresholds to Use:  Show Completed Orders?:

| Order  | Patient      | Bed                 | Ordered    | Total Time | Sign to Collect | Collect to Receive | Receive to Result |
|--|--------------|---------------------|------------|------------|-----------------|--------------------|-------------------|
| URINALYSIS   | Roy, Taylor  | HPE CRITICAL CARE 2 | 3/23 13:42 | 79m        | 79m             |                    |                   |
| <div style="border: 1px solid #ccc; padding: 2px;">                     Whole blood                 </div> |              |                     |            |            |                 |                    |                   |
| BASIC METABOLIC PANEL  | <Restricted> | HPE PSYCH 1         | 3/23 13:42 | 83m        | 83m             |                    |                   |
| BASIC METABOLIC PANEL  | Walters, Sam | HPE TRAUMA 2        | 3/23 13:58 | 30m        | 7m              | 23m                |                   |

Times are rounded down to the nearest whole minute. As a result of this rounding, the sum of the individual steps may not equal the total time.

**ED Current Consult Order Details**

| Order                 | Patient     | Bed                 | Ordered    | Total Time | Sign to Call | Call to Respond | # Calls | Respond to Complete |
|-----------------------|-------------|---------------------|------------|------------|--------------|-----------------|---------|---------------------|
| Consult To Cardiology | Roy, Taylor | HPE CRITICAL CARE 2 | 3/23 13:42 | 23m        | 4m           | 19m             | 1       |                     |

Times are rounded down to the nearest whole minute. As a result of this rounding, the sum of the individual steps may not equal the total time.

### Recent Turnaround Time Trends

**ED Radiology Turnaround Times - Medians**  
Lookback Period is 4 hours

|            | # Outstanding | Sign to Begin | Begin to End | End to Interpret | Sign to Interpret | On Time Sign to Interpret |
|------------|---------------|---------------|--------------|------------------|-------------------|---------------------------|
| X-Ray      | 3             | 9m            | 8m           | 31m              | 50m               | 89%                       |
| Ultrasound | 2             | 12m           | 11m          | 16m              | 44m               | 85%                       |

**ED Lab Turnaround Times - Medians**  
Lookback Period is 4 hours

|            | # Outstanding | # Expected | Sign to Collect | Collected to Received | Received to Resulted | Signed to Resulted | On Time Signed to Resulted |
|------------|---------------|------------|-----------------|-----------------------|----------------------|--------------------|----------------------------|
| ABG        | 4             | 4          | 9m              | 12m                   | 31m                  | 52m                | 92%                        |
| VBG        | 2             | 2          | 11m             | 11m                   | 35m                  | 56m                | 92%                        |
| Urinalysis | 8             | 8          | 14m             | 11m                   | 24m                  | 47m                | 96%                        |

**ED Consult Turnaround Times**  
Lookback Period is 4 hours

|                             | Average Number of Calls | Sign to Called | Waiting for Call | On time Signed to Called |
|-----------------------------|-------------------------|----------------|------------------|--------------------------|
| Consult to Cardiology       | 1.75                    | 3m             | 2                | 90%                      |
| Consult to Urology          | 1.25                    | 5m             | 0                | 86%                      |
| Consult to Gastroenterology | 1.00                    | 2m             | 0                | 95%                      |

## 2. ED Control Center Dashboard Update

### New features:

- Date and Time** fields – allow user to display data at a previous point in time.
- “ED Running Census”** – displays previous 12 hours of census data as well as forecasting census 4 hours in the future, based on historical department census data.
- LWBS/AMA** combined into one component with option to view past 24 hours data
- Staff list** component added
- Outstanding Orders** component added; columns based on configurable thresholds configured to link to new ED Turnaround Times DB with details of orders.

### ED Control Center

Date to Run for:  Time to Run for:  Care Area Filter: Not set 1

**Current Patients**

7 Census

**Waiting for Triage (1)**

11282m Median Time

| Age/Sex          | Chief Complaint | Time   |
|------------------|-----------------|--------|
| 28 y.o. / Female |                 | 11282m |

**Outstanding Orders** 5

Show Order Subgroups:

|           | Outstanding | Due Soon | Overdue |
|-----------|-------------|----------|---------|
| Radiology | 5           | 0        | 5       |
| Lab       | 8           | 0        | 0       |
| Consult   | 2           | 0        | 0       |

**ED Running Census** PMC ADULT ED 2

Novem... Novem... 21:00 0:00 3:00 6:00 9:00 12:00

ED Running Census  Expected

**In Triage (3)**

8320m Median Time

| Age/Sex          | Chief Complaint  | Time   |
|------------------|------------------|--------|
| 35 y.o. / Female | Abdominal Pain   | 11535m |
| 45 y.o. / Female | Abdominal Pain   | 8320m  |
| 63 y.o. / Female | Abscess (Simple) | 7234m  |

**Waiting for Room (0)**

**Waiting for Provider (1)**

6996m Median Time

| Bed | Age/Sex          | Chief Complaint                             | A | Time  |
|-----|------------------|---|---|-------|
| 16  | 18 y.o. / Female | Abdominal Pain; Fever (9 weeks to 74 years) | 3 | 6996m |

**LWBS / AMA** 3

Lookback Hours:

0 LWBS | 0 AMA

**Staff List** 4

| Staff                  | Phone Number |
|------------------------|--------------|
| Resident               |              |
| Resident Hipatient, MD |              |
| Registered Nurse       |              |
| Nurse Nh Emergency, RN | 888-555-4444 |

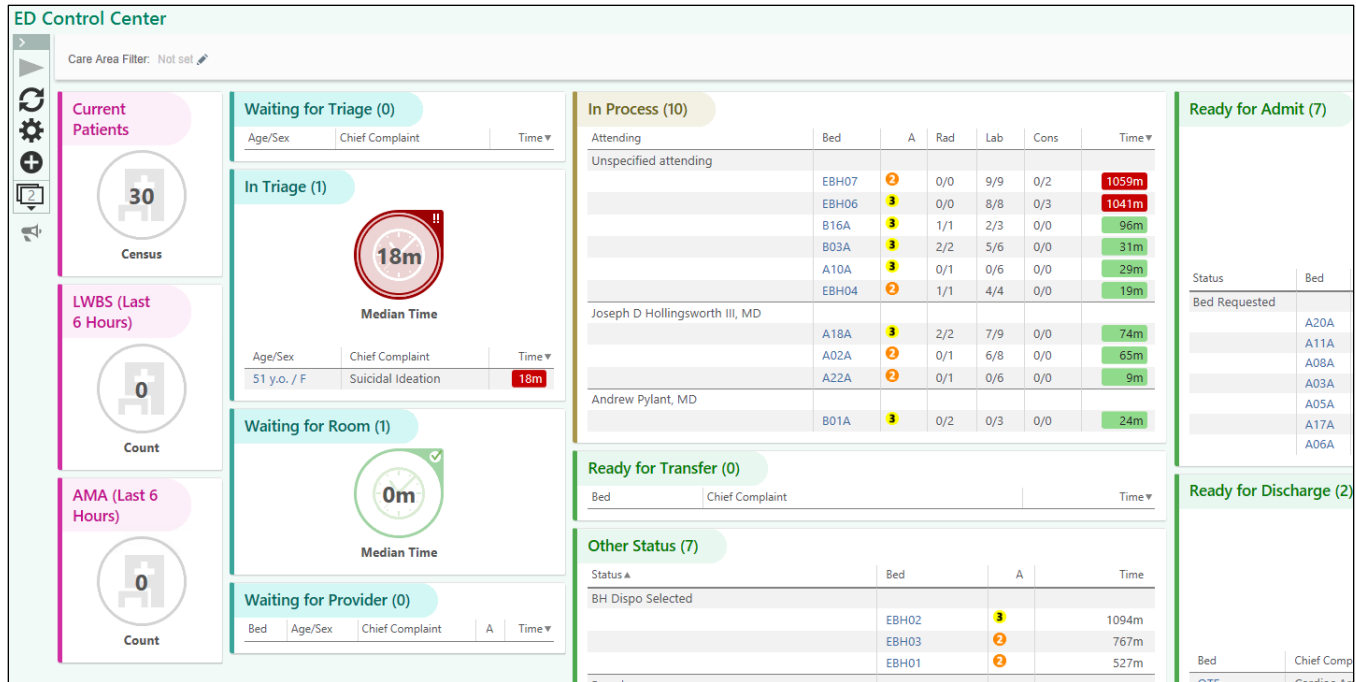
**In Process (0)**

**Ready for Transfer (0)**

**Other Status (1)**

| Status | Bed | A | Time |
|--------|-----|---|------|
| ...    |     |   |      |

- New Date and Time fields added to display past data since implementation of DB – up to past 11 years stored
- New Running Census component – shows past 12 hours census along with expected census going 4 hours in the future based on past data
- LWBS/AMA combined into one component with option to view past 24 hours data
- Staff list component added
- Outstanding Orders component added; columns based on configurable thresholds Configured to link to new ED Turnaround Times DB with details of orders



## VISUAL CHANGES

### 1. Colors unified

The colors are now unified throughout Dimensions which can help spot critical warnings.

| Semantic Level and Color | Alerts and Text Highlights   | Graphs and Other Data Visualization  | Result Value Highlights   |
|--------------------------|--|--|---|
| Critical (Red)           | The most urgent information, generally related to patient safety rather than workflow or user errors.                                      | If there are discrete thresholds or a single goal or requirement, red means you are not meeting the requirement. | Critical data.  |
| Very Important (Orange)  | High-priority but non-critical information. An immediate response is strongly suggested.   | If there are discrete thresholds, orange means you are falling short and should take action to correct this.     | N/A   |
| Important (Yellow)       | Information that deserves your attention but does not require an immediate response.   | If there are discrete thresholds, yellow means you're meeting them, but not by much.                             | Abnormal data (semantically the same as the red text on white background).  |
| Warning (Red Text)       | Information is out of the ordinary and requires the user's attention.  | N/A  | Abnormal data (semantically the same as the red text on yellow background). |
| Bad (Light Red)          | Information that is negative for the subject, but is not going to harm the subject. Often used in combination with the positive highlight. | N/A  | N/A   |
| Good (Light Green)       | Information that is good: a success in a workflow, or patient meeting a goal.  | If there are discrete thresholds, green means you are safely meeting them.                                       | N/A   |

**Adama, Aaron** Male, 57 y.o., 1/28/1960  
 MRN: 31666  
 Attend: Pinderski, Chris  
 Need Interp: No  
 Unit & Room: MICU 303  
 Weight: 78.9 kg  
**BMI: 42.5 kg/m<sup>2</sup>**  
 Primary Prob: Community acquired pneum...  
 Allergies: **Penicillins, Ace Inhibitors**  
 Code: FULL  
 Infection: **Hepatitis**  
 Isolation: **Airborne**  
 Isolation Mismatch: ...  
 MyChart: Active  
 Admit: 01/27/2016  
 LOS: 439

**Workflows**  
 Admission | Discharge

**BestPractice Advisories**

- Critical (1)**  
 ⚠ This patient is receiving duplicate medications that are above the recommended dosage. Expand X
- Very Important (1)**  
 ⚠ This patient has high priority labs that are 3 hours overdue. Expand X
- Important (1)**  
 ⚠ This patient has tested positive for... Expand X

**Critical dose warning**

**simvastatin, 400 mg, Oral, 2 TIMES DAILY**  
 This order might result in a critical overdose. Verify that the order is appropriate before proceeding.

Override Cancel

**Adama, Aaron #31666** /27/16) MICU-303-303

**Signed and Held Orders**

No order context

| ID     | Description   | Signed by         | When          | Reason          |
|--------|---|-------------------|---------------|-----------------|
| 797195 | iohexol (OMNIPAQUE) 140 mg/mL injection 100 mL-Img Once PRN | Randy Tauro, M.D. | 03/13/15 1302 | RN will release |

Admission/Transfer Signed and Held Orders: None

## 2. Significant Ht/Wt Change Warning

Current (2017):

**Significant Change Entered**

⚠ The height you entered is 12.5 % above the last entered height of 1.6 m (5' 3") on 09/16/18 2005.

The alert threshold is 10 %.

Do you want to continue using this value?  
 1.8 m (5' 10.87")

Yes No

Upgrade (2018):

**Review Height Change**

Is this the right height?

You entered:  
 1.676 m (5' 6")

Last filed:  
 0.94 m (3' 1")  
 more than a year ago

↗ **78%**

Aug 2017 Nov Feb May Aug Nov

Keep 1.676 m (5' 6") Go Back

## ED WAIT TIMES

ED wait times that appear on dashboards, billboards, websites, and MyChart are more accurate because they take into account current wait times during busy periods.

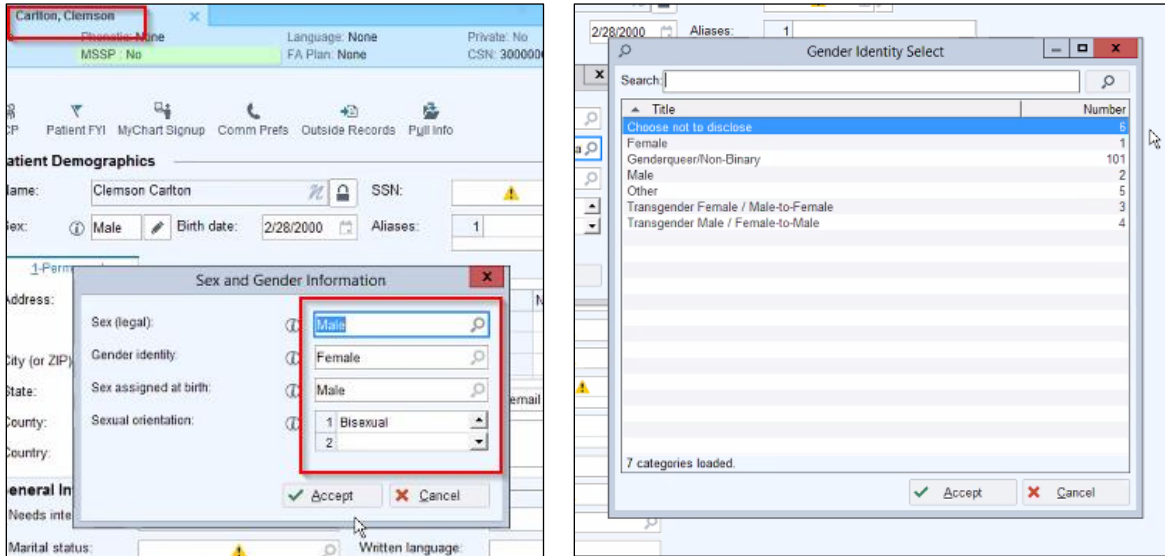
| 2017 Current  | 2018   |
|---|--|
| <p>The amount of time is calculated from when the patient is “arrived” into Dimensions until the provider “assigns” themselves to the patient in Dimensions <u>or</u> selects the “MSE” (Medical Screening Exam) button.</p>  | <p>With 2018 the patients that have been “arrived” and are in the waiting room are included in the calculation.</p>  |
| <p>The wait time calculation in Dimensions is determined by adding the length of all patients that have been arrived and a provider assigned or MSE initiated, then dividing by the number of patients over 1 hr. (this is refreshed every 15 minutes).</p>   | <ul style="list-style-type: none"><li>• Example: 5 patients have been arrived and a provider assigned or MSE</li></ul>   |
| <ul style="list-style-type: none"><li>▪ Example: 5 patients have been arrived and a provider assigned or MSE<ul style="list-style-type: none"><li>– Patient # 1 – 10 min</li><li>– Patient # 2 – 5 min</li><li>– Patient # 3 – 30 min</li><li>– Patient # 4 – 10 min</li><li>– Patient # 5 – 15 min</li></ul></li></ul> | <ul style="list-style-type: none"><li>– Patient # 1 – 10 min</li><li>– Patient # 2 – 5 min</li><li>– Patient # 3 – 30 min</li><li>– Patient # 4 – 10 min</li><li>– Patient # 5 – 15 min</li></ul>  |
| <ul style="list-style-type: none"><li>▪ Total time for these patients is: 70 min/5 patients = 14 min (this is the time that will be displayed)</li></ul>  | <ul style="list-style-type: none"><li>• Still in waiting room<ul style="list-style-type: none"><li>– Patient #6 – 30</li><li>– Patient #7 – 35</li></ul></li><li>▪ Total time for these patients is: 135 min/7 patients = 19.2 min rounded down 19 min (this is the time that will be displayed)</li></ul> |



## SEXUAL ORIENTATION/GENDER IDENTITY [SOGI]

### 1. Preferred sex on TB/Header/ED Manager

Example: legal/born Male who identified as a different gender.



| Preferred Sex         | Header | Track Board/ ED Manager |
|-----------------------|--------|-------------------------|
| Other                 |        |                         |
| Chose not to disclose |        |                         |
| Non-Binary            |        |                         |
| Female [Transgender]  |        |                         |
| Male [Transgender]    |        |                         |

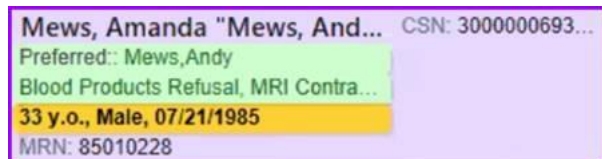
## PreLogin View

|                               | Track Board (PMC ADULT ED) - Last Refresh Time: 3/19/2019 10:46:00 AM | Show Legend | Refresh             |      |    |             |     |         |            |      |      |             |           |
|-------------------------------|---|-------------|---------------------|------|----|-------------|-----|---------|------------|------|------|-------------|-----------|
|                               | Bed -   | A           | Name                | M... | RN | MD          | APP | TT      | Room to MD | U... | M... | Bed Request | Dispo...  |
| <b>Other</b>                  | 01  |             | CC (19y OTH)        | ✓    | ■  | EMERGENC... |     | 2207:18 | ✓          |      |      |             | Discha... |
| <b>Choose not to disclose</b> | 01  |             | CC (19y ND)         | ✓    | ■  | EMERGENC... |     | 2207:23 | ✓          |      |      |             | Discharge |
| <b>Female</b>                 | 01  |             | CC (19y F)          | ✓    | ■  | EMERGENC... |     | 2207:23 | ✓          |      |      |             | Discharge |
| <b>Non-Binary</b>             | 01  |             | CC (19y Non-Binary) | ✓    | ■  | EMERGEN...  |     | 2207:25 | ✓          |      |      |             | Discha... |
| <b>Female [Transgender]</b>   | 01  |             | CC (19y F)          | ✓    | ■  | EMERGEN...  |     | 2207:27 | ✓          |      |      |             | Discha... |
| <b>Male [Transgender]</b>     | 01  |             | CC (19y M)          | ✓    | ■  | EMERGEN...  |     | 2207:28 | ✓          |      |      |             | Discha... |

## Patient Header

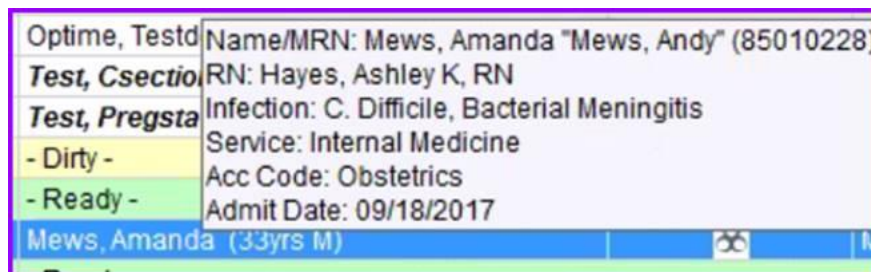
In most areas of the patient record, the patient’s legal sex has been replaced by the patient’s gender identity. The system list column has been updated to display Age/Gender instead of Age/Sex. The patient header will display the patient’s gender identity and if it differs from the legal sex, it will be highlighted. Please note if a gender identity is not documented, the system will fall back to (and display) legal sex. You will also see preferred name with “ ”.

- In patient header- note that legal name and “preferred name” are listed, Andy Mews is preferred.
- Highlighting noted over displayed gender



## ED Manager

On ED Manager - legal name only is listed due to space constraints, but if you hover to discover you can see the preferred name in quotes

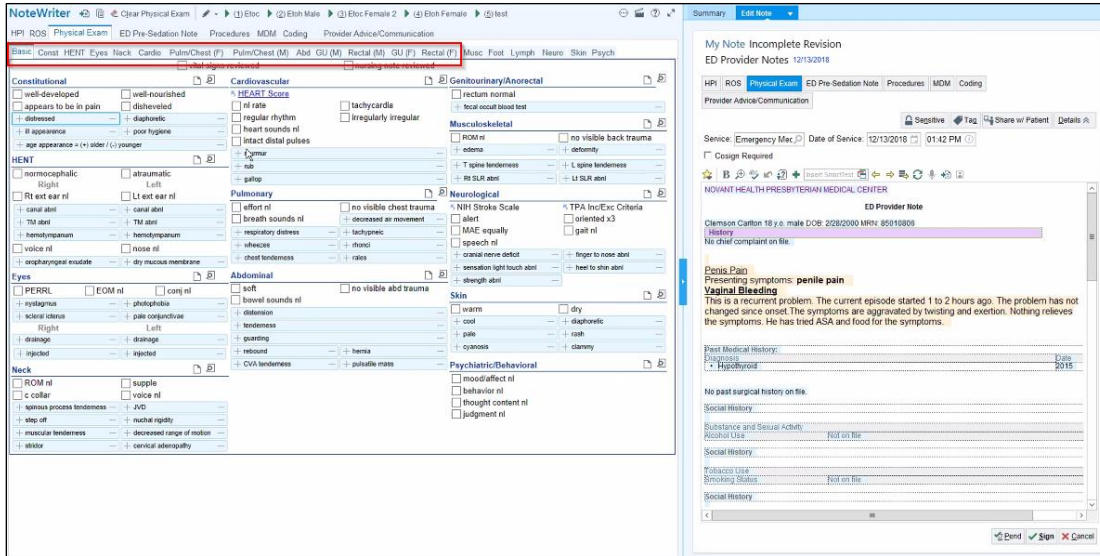


## 2. HPI and ROS Forms

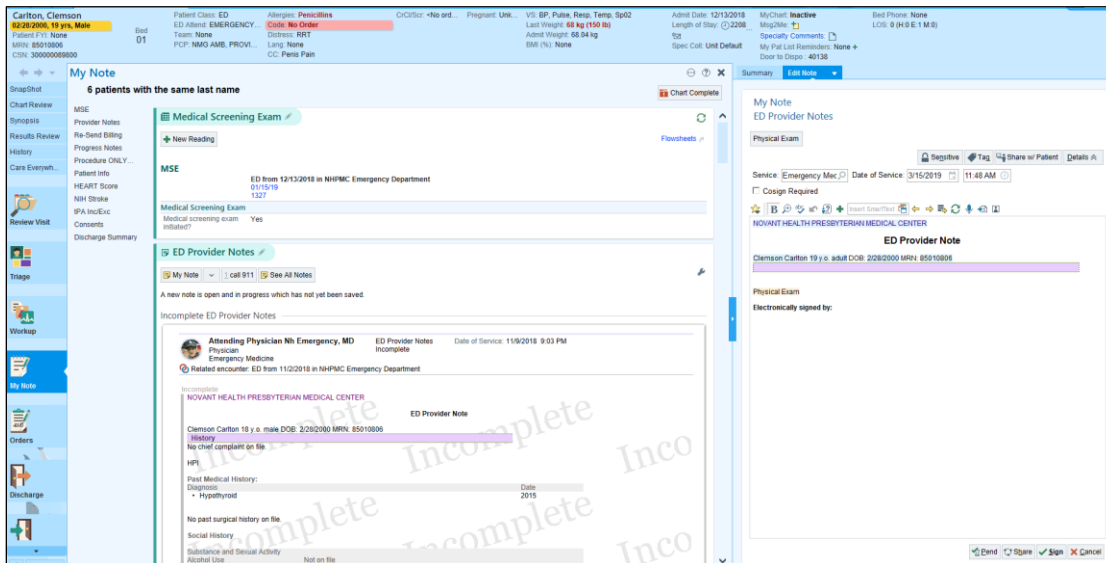
If there is a mismatch in gender identity then a generic form will load.

## 3. PE Forms/Notes

Will load multiple PE forms if sexual identity has been changed.



## 4. Blank ED note on patient with legal and preferred sex. Sex hyperlink will not pull in if the gender has been changed.



## 5. Reports and print groups only displays sex if all 3 boxes match. Will display M or F, but if altered will not show a sex. No sex at all on AVS.

