

Novant Health (NH) Employee Occupational Health (EOH)

COVID-19 Resource

1. When should I contact NH EOH as a student or faculty?

Faculty/students should contact EOH when:

- They are exhibiting COVID-19 related symptoms (*immediate quarantine required*) new cough, worsening shortness of breath, general feeling of illness (malaise, chills, repeated shaking with chills, muscle pain, headache, sore throat, fatigue, congestion or runny nose, nausea or vomiting, diarrhea), or recent sense of loss of smell or taste
- They are asymptomatic and have experienced an exposure or PPE failure and/or absence of appropriate PPE (based on role)
- They are returning from any international location, a cruise ship, or any U.S. state that is considered a hot spot. Please refer to the COVID-19 Screening guidelines on I-Connect on the Covid-19 Resources tab under the EOH heading (*immediate quarantine required*)
- They have had contact with a PUI (“person under investigation”) or COVID positive person outside of work

2. How do I contact NH EOH?

Steps to follow:

STEP 1: Instruct individuals to engage with EOH

- **OPTION 1: Fill out the online intake form.** It can also be found on I-Connect Page: COVID-19 Resources/EOH – or online at <https://www.novanthealth.org/intakeformcovid19> ***OR scan attached code with your smart phone / tablet***



- **OPTION 2:** Call EOH on the COVID-19 Line at **336-277-6750** at any time. If an EOH team member is not available to speak at that time a voicemail can be left and an EOH team member will engage the team member 24 hours day.

STEP 2: EOH nurse will monitor the communication and contact the individual within 3 hours of the form being submitted.

STEP 3: EOH nurse will proceed with clearance communication to leaders per evolving instructions shared by Dr. Bregier / Dr. Priest.

NOTE: EOH completes screenings over the phone to determine if a team member, contractors, student, vendor, and volunteer should be cleared to return to work or not. **This does not include testing for the COVID-19 virus**

3. What do I do as a preceptor who is working with a student and I need to report an exposure?
 - Preceptor responsibility:
 - Contact EOH and state you have a student with you and provide EOH the students CORP ID.

Failure to communicate you have a student can impact appropriate follow up with student, student programs department, and academic partner.