

You are invited to attend the Non Violent Crisis Initial class

Why it is important?

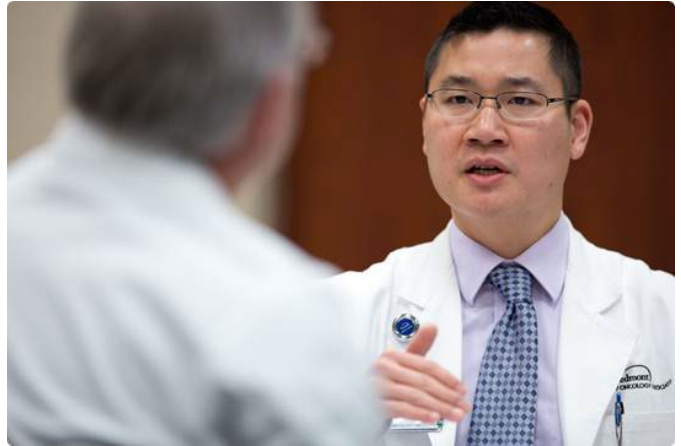
This course introduces basic crisis intervention techniques that include these items:

- Review recognition of warning signs that allow for early intervention.
- Demonstrate verbal and nonverbal techniques to avoid a violent confrontation.
- Review personal safety techniques that can minimize injury if physically assaulted.

Who should attend?

This course is required for team members in the following departments: emergency, behavioral health, CSSO, and public safety. Team members not working in these areas may take “z3624 De-escalation Techniques”.

Register in I-Learn by browsing for: 1610 Nonviolent Crisis Initial. After registering, you will receive a confirmation email with further details.



Objectives

The information shared in this course will help you to:

- Identify useful nonverbal techniques for controlling disruptive behavior.
- Identify verbal techniques used to de-escalate verbal acting out.
- Demonstrate physical principles of personal safety techniques to avoid client and team member injury if behavior escalates to a physical level.
- Provide the best care and welfare for individuals in your facility.
- Develop team intervention strategies.

Class dates, times, and locations

Wednesday, April 5, 8:30 a.m. to 4:30 p.m.

Novant Health Brunswick Medical Center
Education Room 2
240 Hospital Drive NE
Bolivia, NC 28422

Thursday, April 6, 8:30 a.m. to 4:30 p.m.

Midtown Medical Plaza
Basement, Clinical Education Classroom 2
1918 Randolph Rd
Charlotte, NC 28207

Monday, April 10, 8:30 a.m. to 4:30 p.m.

Novant Health Presbyterian Medical Center
Conference Center – School of Nursing Alumni Class
200 Hawthorne Lane
Charlotte, NC 28204

Monday, April 10, 8:30 a.m. to 4:30 p.m.

Novant Health Brunswick Medical Center
Education Room 2
240 Hospital Drive NE
Bolivia, NC 28422

Wednesday, April 19, 8:30 a.m. to 4:30 p.m.

Novant Health Thomasville Medical Center
Connection (Senior) Link Room
207 Old Lexington Road
Thomasville, NC 27360

Thursday, April 20, 8:30 a.m. to 4:30 p.m.

Novant Health Brunswick Medical Center
Education Room 2
240 Hospital Drive NE
Bolivia, NC 28422

Wednesday, April 26, 8:30 a.m. to 4:30 p.m.

Novant Health Brunswick Medical Center
Education Room 2
240 Hospital Drive NE
Bolivia, NC 28422