

# N ■ Diversity for Staff – ■ Succeeding

## Invitation for diversity training!

Are you ever confronted with any of these issues?

- Do you work with a diverse team and would like additional knowledge?
- Would you like to learn skills to enhance relationships, productivity, commitment, quality, and profit?

**If your answer was “yes” to any of the above, then this training will be helpful to you!**

### Who should attend?

This is a required course for Novant Health team members and should be completed within the first 12 months of employment. Attendees are required to follow the **Novant Health professional image policy** for class admittance.

### Class date, time, and location

**Wednesday, November 13, 8:30 a.m. to 5 p.m.**

Kilpatrick Building  
Pearl classroom  
4020 Kilpatrick Street  
Winston-Salem, NC 27104

**Register in I-Learn by browsing for: z01039 Diversity for Staff-Succeeding. After registering, you will receive a confirmation email with further details.**



### Objectives

After successful completion, you will be able to:

- Gain a greater understanding of diversity and why it is a business priority
- Understanding the role of each individual team member in creating a productive, respectful workplace
- Recognize the impact of attitudes and behaviors on customers
- Enhance skills for effective interactions with all customers

### ANCC credit

6.5 contact hours

*Novant Health Nursing Professional Development is an approved provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.*