

N ■ Novant Health Survey ■ Tools Webinar

Invitation for leadership training!

Novant Health collects data about its team members, physicians and patients through a unique survey program. This webinar explains how the data we gain from that program can help you make decisions. The data will improve the care you provide. And, the survey process will help Novant Health meet its strategic goals.

Consider the following for attending this webinar:

- Do you want to learn about Novant Health's team members, physicians and patients?
- Do you want to know how Novant Health measures its progress toward achieving its strategic goals?
- Do you want to use survey data to make business decisions, improve patient care, or help Novant Health meet its strategic goals?

Who should attend?

This course is designed for all Novant Health leaders.

Webinar date, time and location

Tuesday, September 19, noon to 2 p.m.

Register in I-Learn by browsing for: z2045 Novant Health Survey Tools Webinar. After registering, you will receive a confirmation email from I-Learn with details for accessing the webinar.



Objectives

After successful completion of this webinar, you will be able to:

- Describe how to use survey data to make business decisions, improve patient care and help Novant Health meet its strategic goals
- Explain survey data to team members and physicians for improved patient care
- Recall how to set up customized reports to generate data about team member, physician and patient perceptions

Webinar access instructions

Access instructions will be provided in your confirmation email from I-Learn after you register for the webinar.