

N Coaching for Excellence

Invitation for coaching training!

This course features information about the processes of **engaging team members** which include commendation, coaching, counseling, and progressive discipline.

Do any of the following questions apply to you?

- Do you understand the difference between coaching and counseling?
- Do you know how to utilize the Novant Health Performance Management Decision Guide?
- Would you like to learn some tools on how to communicate and coach more effectively the new generation of team member?

If your answer was “yes” to any of the above, then this training will be helpful to you!

Who should attend?

This course is designed for Novant Health supervisors, managers and directors. Attendees are required to follow the **Novant Health professional image policy** for class admittance.

Class date, time and location

Tuesday, March 6, 8:30 a.m. to 12:30 p.m.

Novant Health Brunswick Medical Center
Education Room 2
240 Hospital Drive NE
Bolivia, NC 28422

Register through I-Learn by browsing for: z2014 Coaching for Excellence. After registering, you will receive a confirmation email for the event with details.



Objectives

After successful completion, you will be able to:

- Define leadership coaching
- Explain and utilize the Performance Management Decision Guide in a practice exercise to demonstrate expected coaching behaviors
- Explain benefits of coaching and how it impacts job performance
- Identify the characteristics of effective coaches

ANCC credit

3.75 contact hours

Novant Health Nursing Professional Development is an approved provider of continuing nursing education by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.