

2023 BBP Education – FAQ

This is a reminder that June 2023 bloodborne pathogens education will begin June 1, 2023 as an online course in I-Learn or via the Learn mobile app. All team members must complete this online course. Team members will have until 11:59 p.m. on June 30, 2023 to complete the online course, “**CEG0042 June 2023 Bloodborne Pathogens (BBP) Education**”.

IMPORTANT INFORMATION YOU NEED TO KNOW:

- CEG0042 June 2023 Bloodborne Pathogens Education will be deployed via I-Learn by Novant Health Education and Training team to assure compliance with OSHA regulations. New Hanover and Pender will access the course in NetLearning.
- The module will be available at 8 a.m. on June 1 and must be completed by 11:59 p.m., June 30.
- The 2023 BBP module uses the Articulate Rise platform.
- All active status team members will have until 11:59 p.m. on June 30, 2023, to complete this course. Non-completion of the module by the deadline by legacy Novant Health team members will result in *(THIS DOES NOT INCLUDE NEW HANOVER/PENDER)*:
 - Leave without pay until the module is completed. Once the module has been completed, the team member may return to work.
 - Team members who remain incomplete will lose network access and continued noncompliance may result in team members being considered to have voluntarily resigned their employment.
 - If network access is suspended, team members will be able to access I-Learn via the external URL (<http://novanthealthlearning.csod.com>) to complete the course.
 - Once the course has been completed, network access will be restored. Please note: Network access restoration may take 24 hours or more.
- Team members who are on leave of absence will have five (5) days to complete the module upon their return.
- Leaders will be required to monitor their team members’ completions of BBP education through the Bloodborne Pathogens(BBP) Education Completion Dashboard in I-Learn. *New Hanover/Pender leaders DO NOT have access to the I-Learn Dashboard.*
- Click [here](#) to access the BBP Completion Dashboard QRG for Leaders.

Please review the FAQs that follow on the next page...

FAQs

Below is a list of the frequently asked questions [FAQs] relative to completion of the e-learning/mobile course:

- Will New Hanover/Pender participate in 2023 BBP Education?
 - Yes. The course will be pushed to those markets via NetLearning. Mobile access will not be advertised in those markets due to NetLearning does not have a mobile app.
- What about team members on leave?
 - They will have 5 days to complete once they return from leave.
- What happens with new hires?
 - New hires completing orientation in June through December 2023 are exempt for 2023.
- Are MedQuest team members required to complete this?
 - Team members at MedQuest in North Carolina have access to I-Learn and will complete the BBP module.
 - MedQuest centers outside of North Carolina have a link to the module from an external server. Manual tracking will be the responsibility of the center manager/supervisor.
- Are Novant Health medical practice team members and providers required to complete?
 - Yes, **all** providers and team members must complete this education.
 - Do providers who complete the accreditation renewal process this year still need to complete BBP 2023?
 - Yes, the accreditation renewal process does not meet the requirements for BBP 2023. They are required to complete the 2023 BBP education at this time.
- What about contract workers?
 - The employing agency will need to comply with OSHA standards.
 - BBP content is covered in the Non-employed Workers module. Contract workers can review at any time. Review within the 365-day window is important.

- Can team members complete 2023 BBP education on their mobile devices?
 - Yes, but only team members in I-Learn (NetLearning does not have a mobile app). Team members should download the Cornerstone Learn app to their mobile device to access BBP education. To ensure the best mobile experience possible, be aware of the following:
 - Only mobile-enabled courses will be available in the app. **2023 BBP is mobile-enabled.**
 - **Must access using Google Chrome or Microsoft Edge.**
 - Mobile completions will be recorded on I-Learn training transcripts.
 - Scan the QR code to directly launch the course on your mobile device:



- **Important note:** non-exempt team members will be compensated for the completion of required classes via mobile only if approved by their managers.
- **More information:** [Android devices](#) | [Apple devices](#)

Please let me know additional questions and refer any team member questions of which you are not sure @ rlashley@novanthealth.org