

# 2021 BBP Education - FAQ

## Greetings Corporate Ed team!

This is a reminder that August 2021 bloodborne pathogens education will begin August 1, 2021 as an online course in I-Learn. **All** team members must complete this online course. Team members will have until 11:59 p.m. on August 31<sup>st</sup>, 2021 to complete the online course, “**CEG0042 August 2021 Bloodborne Pathogens (BBP) Education**”.

## IMPORTANT INFORMATION YOU NEED TO KNOW:

- CEG0042 August 2021 Bloodborne Pathogens Education will be deployed via I-Learn by Novant Health Corporate Education and Training in order to assure compliance with OSHA regulations.
- This education will be published at 8 a.m. on August 1 and must be completed by 11:59 p.m. on August 31<sup>st</sup>.
- 2021 BBP module is presented via Articulate Rise, so look of module is different.
- All active status team members will have until 11:59 p.m. on August 31<sup>st</sup>, 2021, to complete this course. Failure to complete the module by the deadline will result in:
  - Leave without pay until the module is completed. Once the module has been completed, the team member may return to work. Team members who remain incomplete will lose network access and continued noncompliance could result in the team members being considered to have voluntarily resigned their employment.
  - If network access is suspended, team members **will be** able to access I-Learn via the external URL (<http://novanthealthlearning.csod.com>) to complete the module. Once the module has been completed, network access will be restored. **Please note: Network access restoration may take 24 hours or more.**
- Leaders will be required to monitor their team members' completions of BBP education through the Bloodborne Pathogens (BBP) Education Completion Dashboard in I-Learn.
- Click [here](#) to access the BBP Completion Dashboard QRG
- Please review the FAQs that follow:

## FAQs

Below please find a list of the frequently asked questions [FAQs] relative to completion of the e-learning/mobile course:

- What about team members on leave?
  - They will have 5 days to complete once they return from leave.
- What happens with new hires?
  - New hires completing orientation in August 2021 and beyond will be given credit.
- Are MedQuest team members required to complete this?
  - Team members at MedQuest in North Carolina have access to I-Learn and will complete theBBP module.
  - MedQuest centers outside of North Carolina have been provided a link to the module from anexternal server. Manual tracking will be the responsibility of the center manager/supervisor.
- Are Novant Health medical practice team member and providers required to complete?
  - Yes, all providers and team members must complete this education.
- What if a provider has completed the accreditation renewal process? Does this cover BBP 2021?
  - No, the accreditation renewal process does not meet the requirements for BBP 2021. They are required to complete the August 2021 BBP module.
- What about contract workers?
  - The employing agency will need to comply with OSHA standards.
  - BBP content is covered in the Non-employed Workers module. Contract workers can review at any time. Review within the 365-day window is important.

- Can team members complete 2021 BBP education on their mobile devices?
  - Yes! Team members should download the Cornerstone Learn app to their mobile device to access BBP education. To ensure the best mobile experience possible, be aware of the following:
    - Only mobile-enabled courses will be available in the app. **2021 BBP is mobile-enabled.**
    - **Must access using Goggle Chrome.**
    - Mobile completions will be seamlessly recorded on I-Learn training transcripts.
    - QR code available this year! Scan the QR code to directly launch the course.



Reminder: Will need new QR code

- **Important note:** non-exempt team members will be compensated for the completion of required classes via mobile only if approved by their managers.
- **More information:** [Android devices](#) | [Apple devices](#)

Please send your questions and/or refer any team member questions to Wyna Howe:

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