

2020 BBP Education - FAQ

Greetings Corporate Ed team!

This is a reminder that September 2020 bloodborne pathogens education will begin September 1, 2020 as an online course in I-Learn. All risk category 1 team members complete this online course. Risk category 1 team member include those who have contact with our patients and/or are exposed/at risk for exposure to blood and body fluids. Team members will have until 11:59 p.m. on September 30th to access I-Learn and complete the online course titled, "**CEG0042 September 2020 Bloodborne Pathogens (BBP) Education**".

IMPORTANT INFORMATION YOU NEED TO KNOW:

- CEG0042 September 2020 Bloodborne Pathogens Education will be deployed via I-Learn by Novant Health Corporate Education and Training in order to assure compliance with OSHA regulations. These regulations require all risk category 1 team members to receive bloodborne pathogens education each year within 365 days of the prior year's training.
- This education will be published at 8 a.m. on September 1 and must be completed by 11:59 p.m. on September 30.
- [Click here](#) for updated BBP risk category listing on I-Connect.
- Required, active status team members will have until 11:59 p.m. on Sept. 30, 2020, to complete this course. Failure to complete the module by the September 30 deadline will result in:
 - Leave without pay until the module is completed. Once the module has been completed, the team member may return to work. Team members who remain incomplete will lose network access and continued noncompliance could result in the team members being considered to have voluntarily resigned their employment.
 - If network access is suspended, team members **will be** able to access I-Learn via the external URL (<http://novanthealthlearning.csod.com>) to complete the module. Once the module has been completed, network access will be restored. **Please note: Network access restoration may take 24 hours or more.**
- Just as in prior 2020 BBP education periods, leaders will be required to monitor their team members' completions of the 2020 September BBP module through the Bloodborne Pathogens (BBP) Education Completion Dashboard in I-Learn.

Click [here](#) to access the BBP Completion Dashboard QRG

FAQs

Below please find a list of the frequently asked questions [FAQs] relative to completion of the e-learning/mobile course:

- What about my team members on leave?
 - They will have 5 days to complete once they return from leave.
- What happens with new hires?
 - New hires completing orientation in September 2020 and beyond will be given credit.
- Are MedQuest team members required to complete this?
 - Team members at MedQuest in North Carolina have access to I-Learn and will complete the BBP module.
 - MedQuest centers outside of North Carolina have been provided a link to the module from an external server. Manual tracking will be the responsibility of the center manager/supervisor.
- Are Novant Health medical practice team member and providers required to complete?
 - Yes, all providers and team members who are classified as a risk category 1 are required to complete the September 2020 BBP module.
- What if a provider has completed the accreditation renewal process? Does this cover BBP 2020?
 - No, the accreditation renewal process does not meet the requirements for BBP 2020. They are required to complete the September 2020 BBP module.
- What about contract workers?
 - The employing agency will need to comply with OSHA standards.
 - BBP content is covered in the Non-employed Workers module. Contract workers can review at any time. Review within the 365-day window is important.
- What about team members who are not classified as a risk category 1 but want to complete the module?
 - An elective module has been provided for anyone who wants to complete the BBP education but is not a risk category 1 team member. The elective module course code is **(CEG0043)**.
 - Their completions **will not** be captured in the dashboard report on I-Learn. However, completions can be verified in their I-Learn transcript.

- Can team members complete 2020 BBP education on their mobile devices?
 - Yes! Team members should download the Cornerstone Learn app to their mobile device to access BBP education. To ensure the best mobile experience possible, be aware of the following:
 - Only mobile-enabled courses will be available in the app. **2020 BBP is mobile-enabled.**
 - Mobile completions will be seamlessly recorded on I-Learn training transcripts.
 - QR code available this year! Scan the QR code to directly launch the course.



- **Important note:** non-exempt team members will be compensated for the completion of required classes via mobile only if approved by their managers.
- **More information:** [Android devices](#) | [Apple devices](#) | [FAQs](#)

Please let me know your questions and refer any team member questions of which you are not sure to:

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